

BANKSHARES, INC.TM

# BofA Securities 2021 Banking & Financials Conference

November 10, 2021

Mike Maddox, President & CEO Ben Clouse, CFO Randy Rapp, CCO & CRO Heather Worley, Director of IR

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#### Mike Maddox - President, CEO and Director

- Joined CrossFirst in 2008 after serving as Kansas City regional president for Intrust Bank
- Practicing lawyer for more than six years before joining Intrust Bank
- Appointed to CEO June 1, 2020 after 12 years of service
- B.S. Business, University of Kansas; J.D. Law, University of Kansas; Graduate School of Banking at the University of Wisconsin – Madison



#### Ben Clouse - Chief Financial Officer

- 25 years of experience in financial services, asset and wealth management, banking, retail and transportation, including public company CFO experience
- Joined CrossFirst in July 2021 after serving as CFO of Waddell & Reed Financial, Inc. (formerly NYSE: WDR) until its acquisition in 2021
- · Significant experience leading financial operations as well as driving operational change
- · B.S. Business, Kansas State University; Master of Accountancy, Kansas State University
- Obtained CPA designation and FINRA Series 27 license



#### Randy Rapp - Chief Risk Officer and Chief Credit Officer

- More than 33 years of commercial banking experience in Texas in various credit, production, risk and executive roles.
- Joined CrossFirst in March 2019 after a 19-year career at Texas Capital Bank (NASDAQ:TCBI) serving as Executive Vice President and Chief Credit Officer from May 2015 until March 2019.
- B.B.A. Accounting, The University of Texas at Austin and M.B.A. Finance, Texas Christian University
- Obtained CPA designation



#### Heather Worley - Director of Investor Relations

- More than 15 years of experience in marketing, communications and investor relations in banking and finance
- Joined CrossFirst in September 2021. Previously, SVP & Director of IR for Texas Capital Bancshares, Inc. (NASDAQ: TCBI)
- Recognized by Institutional Investor magazine All-America Executive Team 2017 | Top Investor Relations Professional & All-America Executive Team 2019 | Top Investor Relations Program
- B.A. Communications, Mississippi State University

#### Other Senior Executives

#### Steve Peterson

Chief Banking Officer of CrossFirst Bank 21+ years of banking experience Joined CrossFirst in 2011

#### Amy Fauss

Chief Operating &
Chief Human Relations Officer
of CrossFirst Bank
28+ years of banking experience
Joined CrossFirst in 2009

#### Jana Merfen

Chief Technology Officer
of CrossFirst Bank

12+ years of technology experience
Joined CrossFirst in 2021

# **OUR ROAD TO SUCCESS**



#### ONE TEAM

Focusing on:

- Elevating our Strong Corporate Culture by Living our CrossFirst Values
- Attracting and Retaining High Performing Talent
- Well-being of our Employees



#### ONE BANK

Focusing on:

- Targeting
   Businesses and
   Professionals
- Branch-Lite Technology Focused
- Delivering
  Extraordinary
  Service and
  Customer
  Experience



#### **SHARED VISION**

Focusing on:

- Performance & Profitability
- Seizing Growth Opportunities
- Strong Credit Quality
- Enhancing Products and Services
- Managing Enterprise Risk
- Contributing to our Communities

3<sup>RD</sup> LARGEST BANK
HEADQUARTERED
IN KANSAS CITY MSA



TOTAL ASSETS

\$5.4 billion

GROSS LOANS

\$4.2 billion

TOTAL DEPOSITS

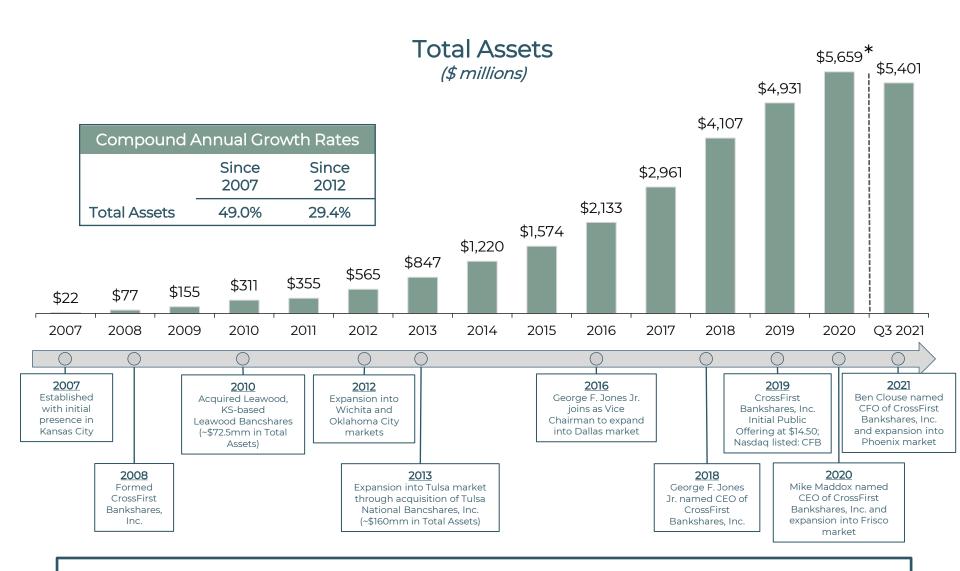
\$4.4 billion

BOOK VALUE/ SHARE

\$12.79

# **OUR HISTORY OF STRONG GROWTH**





- PPP loan balances totaled \$292 million at 12/31/20 and \$109 million of PPP at Q3 21
- In response to the PPP forgiveness\*, the Bank made some strategic balance sheet reductions to reduce liquidity

# **2020 IMPACT REPORT**





We are committed to our employees, clients, and communities, which is why we created our first ever Impact Report to show our commitment to being a force for good in our communities.

- Highlights the meaningful difference we are making in the lives of our employees, our clients and in our communities
- Benchmark of where we are today and a baseline to measure our continued success in the future



We build strong relationships within our communities and support the passions of our employees.

- Supported over 100 organizations in 2020 with donations and sponsorships
- Employees donated \$25,000, which was matched by CrossFirst for a total philanthropic investment of \$50,000 in the communities where we live and work through our Generous Giving program



# DIVERSITY, EQUITY AND INCLUSION

We believe that an equitable and inclusive environment with diverse teams supports our core values.

- IDEA (Inclusion, Diversity, Equity, and Accountability) Champions enhance an inclusive culture through company events and participation in our recruitment efforts
- In 2020, we employed 328 individuals across a diverse representation of 58% female, 42% male and 13% of whom are ethnically diverse



# BEST-IN-CLASS CULTURE

We embrace and encourage our employees' strengths and talents to deliver on our extraordinary service promise.

- Long partnered with the GALLUP® organization in the administration of its CliftonStrengths® assessment for each employee and Q12 Survey to measure employee engagement
- Maintained a consistent employee engagement score in 2020

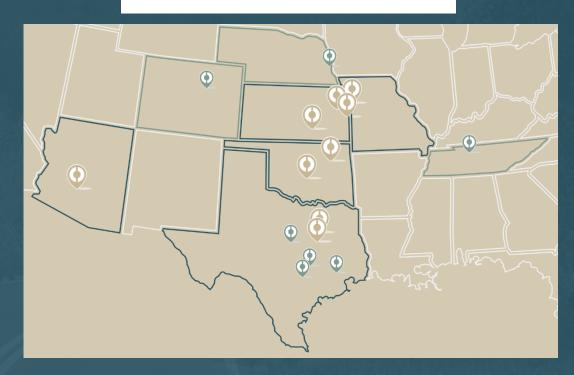


# **EXPANDING OUR FOOTPRINT**

#### **AREAS OF FOCUS**

- Continue to execute our organic growth strategy in existing markets
- Focus on new expansion in target markets where we currently have client business
- Evaluate expansion strategies in key target markets:
  - > De Novo Expansion:
    - Hire experienced talent to expand in key growth markets
  - > Strategic Acquisition:
    - Provides operational scale and synergies
    - > Adds new lines of business
    - > Adds fee income opportunities

#### POTENTIAL TARGET MARKETS

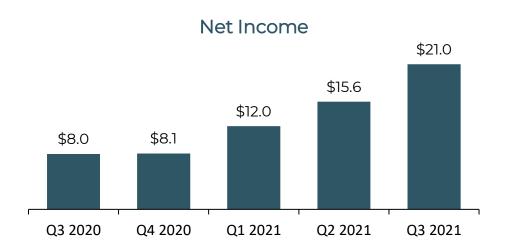


- Fort Worth, Texas
- Austin, Texas
- Denver, Colorado
- Omaha, Nebraska

- Houston, Texas
- San Antonio, Texas
- Nashville, Tennessee

# **EARNINGS GROWTH**







- Consistently growing net income and earnings per share
- Q3 2021 \$6.2 million unrealized loss on an equity security
- Q3 2021 \$10 million release from reserves reverses the majority of the 2021 provisioning due to improved credit quality, economic recovery in the markets we serve, and relatively static loan balance
  - ➤ As of June 30, 2021, the Company had provisioned \$11 million for loan losses YTD

# THIRD QUARTER 2021 SUMMARY & HIGHLIGHTS

Net Income	ROAA	NIM (FTE)	Diluted EPS	ROE
\$21.0M	1.54%	3.20%	\$0.41	12.92%
Balance Sheet Update	<b>2%</b> <sup>(1)(2)</sup> Non-GAAP Loan growth QoQ	<b>2%</b> Deposit growth QoQ	<b>17%</b> DDA Deposit growth QoQ	<b>2%</b> <sup>(2)</sup> TBV / Share growth QoQ
Credit Performance	<b>0.92%</b> NPAs / Asset	<b>0.13%</b> NCOs / Avg Loans	1.56% <sup>(1)(2)</sup> Non-GAAP Reserves / Loans	<b>17%</b> Classified Loans / Capital + ALLL
Capital & Liquidity	<b>12.61%</b> CET 1 Capital Ratio	13.88% Total Risk-Based Capital	95% Loans / Deposits	<b>19%</b> Cash and Securities / Assets
Efficiency	<b>59.1%</b> Q3 2021 GAAP Efficiency Ratio	<b>50.5%</b> <sup>(2)</sup> Q3 2021 Non-GAAP Efficiency Ratio	1.76% Non-Interest Expense / Avg Assets	\$15.3M Assets / Employee

Note: Interim periods are annualized.

<sup>9</sup> 

# Q3 2021 AND YTD 2021 HIGHLIGHTS AND SUMMARY



# FINANCIAL PERFORMANCE

- ✓ Strong net income during Q3 2021 of \$21 million and YTD net income of \$48.6 million
- ✓ Net interest margin fully tax equivalent (FTE) of 3.20% compared to 3.12% in Q2 2021
- ✓ Continued improvement in YTD efficiency ratio

# BALANCE SHEET

- ✓ 8.2% (annualized) growth in total loans, ex PPP,\* during Q3 2021
- ✓ 17% demand deposits growth from June 30, 2021 which now account for 22% of total deposits
- √ \$1.7 billion in unfunded loan commitments as of September 30, 2021

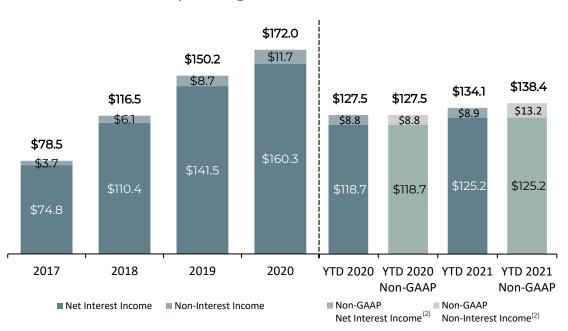
# STRATEGIC INITIATIVES

- √ \$30 million share repurchase authorization
- √ Focus on hiring and recruiting experienced revenue generators
- √ Continue strong earnings momentum
- ✓ Enhance digital products to better serve our clients
- ✓ Grow lending verticals

# **OPERATING REVENUE GROWTH**



#### Operating Revenue<sup>(1)</sup>



- Historically, our balance sheet growth combined with a relatively stable net interest margin has enabled robust operating revenue growth
- 2017 2021 Q3 YTD non-interest income CAGR of 33% as we execute on our plan to increase fee income
- Q3 2021 Non-Interest Income was impacted by a \$6.2 million impairment of an investment in a business acquired as part of a loan restructuring

Operating Revenue <sup>(1)</sup>	Q3 :	2021	FY 2020	2017 -2020		
Operating Revenue	QoQ	YoY	YoY	CAGR		
Net Interest Income	<b>▼</b> -1%	▲ 6%	<b>13</b> %	<b>2</b> 9%		
Non-GAAP Non-Interest Income (2)	▲ 28%	▲ 25%	·	-		
Non-GAAP Total Revenue <sup>(2)</sup>	<b>1</b> %	▲ 8%	-	-		

Operating Revenue <sup>(1)</sup>	Q3 :	2021	FY 2020	2017 -2020
operating Revenue	QoQ	YoY	YoY	CAGR
Non-Interest Income	<b>▼</b> -119%	▼ -127%	▲ 35%	<b>▲</b> 47%
Total Revenue	▼ -15%	▼ -6%	<b>15</b> %	▲ 30%

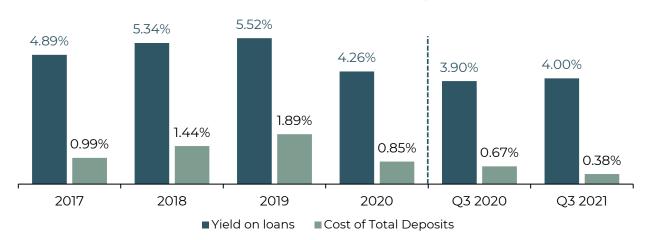
Note: Dollars are in millions.

<sup>1)</sup> Defined as Net Interest Income plus Non-Interest income

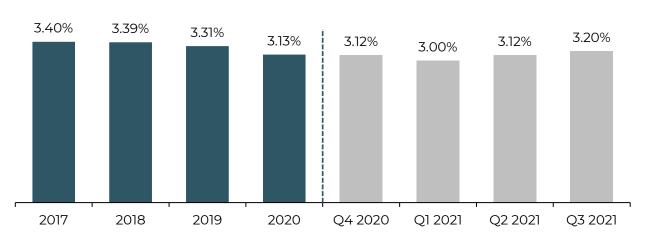
## **NET INTEREST MARGIN**



## Yield on Loans & Cost of Deposits



## Net Interest Margin - Fully Tax Equivalent (FTE)



- Fully tax-equivalent net interest margin increased 8bps to 3.20% from Q2 2021, primarily due to improved cost of funds
  - Reduced time deposits and wholesale funding
  - Increased non-interestbearing deposits
- Loan yield increased 1bps compared to Q2 2021 due to a decrease in PPP loan balance and nonaccrual changes offsetting lower loan fees
- Loan to deposit ratio decreased to 95% from 97% in Q2 2021 and decreased from 100% in Q3 2020

# **GROWTH AND EXPENSE MANAGEMENT**



## Assets and Non-Interest Expenses

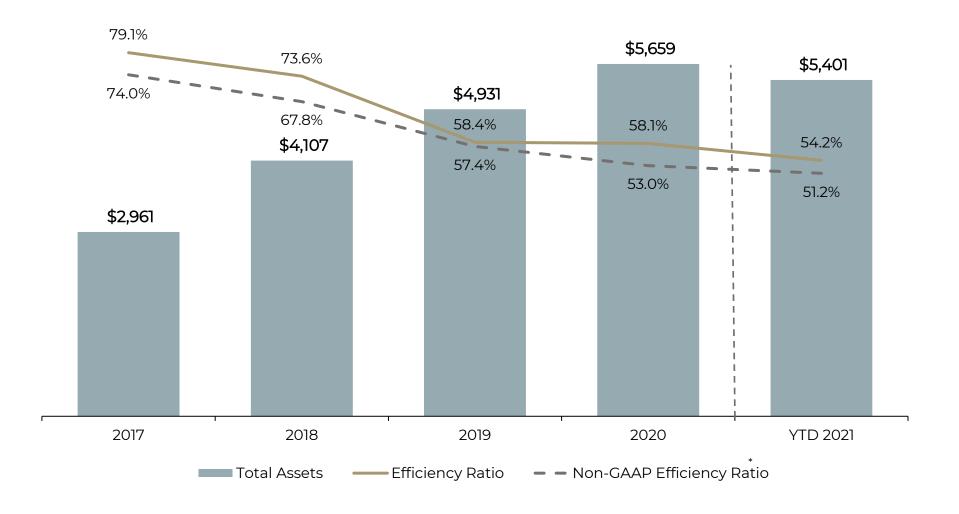


■ Occupancy■ Salaries & Benefits



# IMPROVING EFFICIENCY WHILE GROWING ASSETS

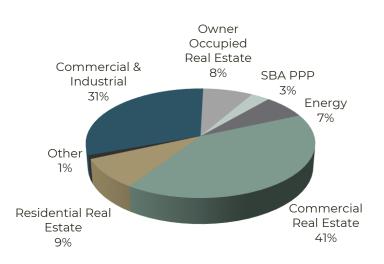




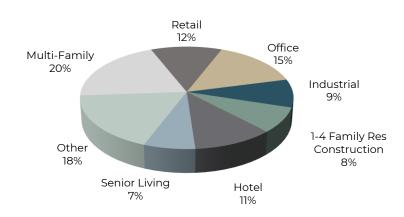
# **DIVERSE LOAN PORTFOLIO**



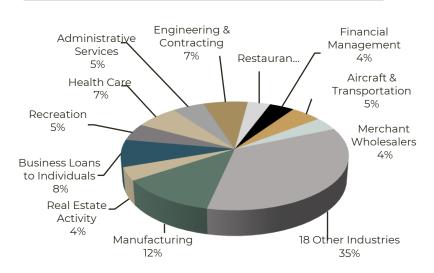
#### Loan Mix by Type (\$4.2bn) (1)



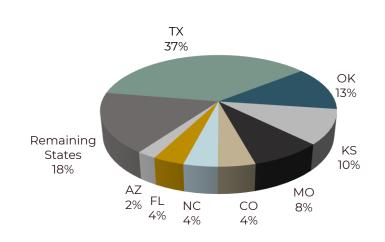
#### CRE Loan Portfolio by Segment (\$1.7bn)(1)



# Commercial and Industrial Loan Breakdown by Type (\$1.3bn)



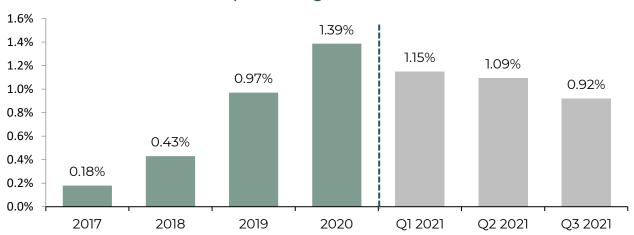
#### CRE Loans by Geography (\$1.7bn)(1)



# **ASSET QUALITY PERFORMANCE**



#### Nonperforming Assets / Assets



- NPAs continue to improve as economic and business outlooks improve
- Reduction in NPAs mostly related to upgrades in commercial and industrial loans adversely effected by the pandemic
- 51% of the nonperforming asset balance in Q3 2021 relates to energy credits
- OREO balances reduced to \$1.1 million

#### Classified Loans / (Total Capital + ALLL)

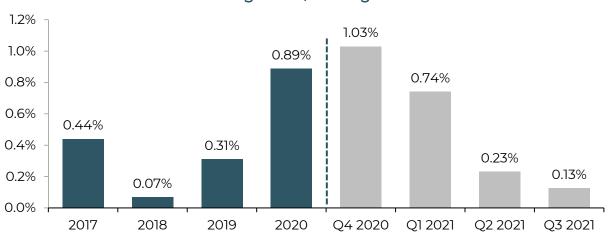


- Classified loans continue to trend down due primarily to higher energy prices, improvements in customers' businesses, and improved economic conditions
- 37% of classifieds in Q3 2021 relate to Energy, down from 43% in Q2 2021 and 46% in Q3 2020
- Energy classifieds decreased 37% during the quarter and 67% from Q3 2020

# **ASSET QUALITY PERFORMANCE**







- Q3 2021 had \$1.3 million of net charge-offs related to one energy and two commercial and industrial credits
- Q2 2021 had \$2.6 million of net charge-offs related to two commercial and industrial credits
- Q1 2021 had \$8.2 million of net charge-offs related to several commercial and industrial credits

## Allowance for Loan Losses / Total Loans



- Prudently reduced ALLL/Total Loans to 1.51%, or 1.56%
   excluding PPP loans<sup>(2)</sup>, at end of Q3 2021 by releasing \$10 million in reserves
- \$3.5 million of provisions were added to the reserves in Q2 2021
- \$7.5 million of provisions were added to the reserves in Q1 2021

Note: Dollar amounts are in millions.

(1) Ratio is annualized for interim periods.

(2) Represents a non-GAAP financial measure. See Non-GAAP Reconciliation slides at the end of this presentation for additional detail.



SUPPLEMENTAL INFORMATION

#### \$30 MILLION COMMON STOCK BUYBACK BENEFITS

# BALANCE SHEET EFFECTS AS OF 9/30/21

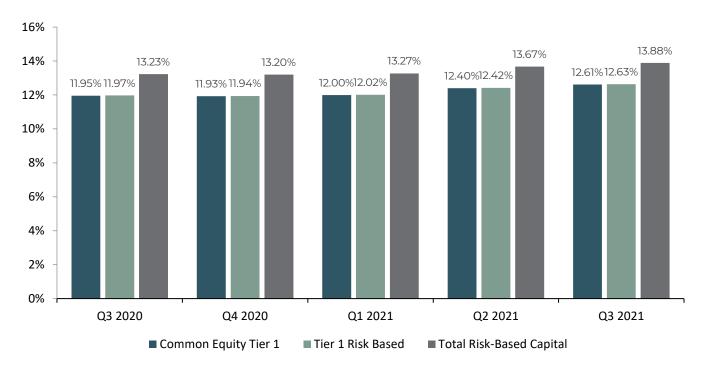
- Return of accumulated capital and earnings to shareholders
- Facilitated by consistency in core earnings
- Anticipate enhanced earnings per share with little tangible book value dilution and a short earnback period
- Expect improved ROE by deploying accumulated capital

- > Key capital ratios remain well capitalized
- > Retain strategic growth capabilities
  - Organic expansion
  - > M&A opportunities
- ➤ Increases diluted EPS by ~\$0.05 or ~4.4%
- ➤ Increases ROATCE by ~38bps
- ➤ Buying back ~4.4% of outstanding shares



# **CAPITAL RATIOS**

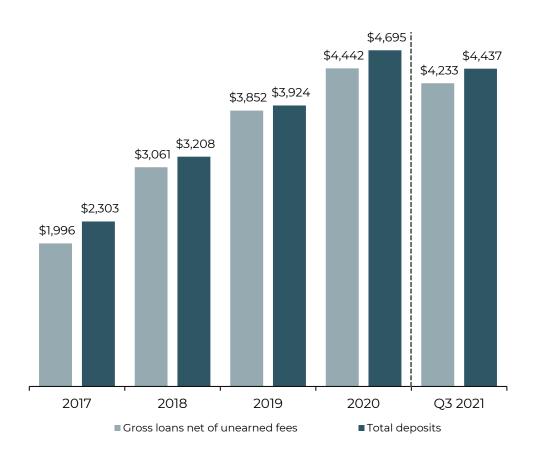




- Maintaining strong capital levels to support future growth
- Anticipate remaining well capitalized while utilizing capital for the new share buyback program
- Execution of our profitable growth strategy further strengthening capital ratios

# **BALANCE SHEET GROWTH**





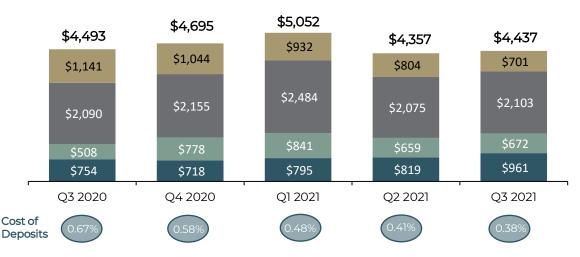
Balance Sheet	Q3 :	2021	FY 2020	2017 -2020
Dalatice Stieet	QoQ	YoY	YoY	CAGR
Gross Loans	0%	▼ -5%	<b>15</b> %	<b>▲</b> 31%
Gross Loans ex PPP *	▲ 2%	0%	<b>▼</b> -7%	<b>1</b> 24%
Total Deposits	<b>A</b> 2%	▼ -1%	▲ 20%	<b>▲</b> 27%
Total Assets	▲ 2%	▼ -2%	<b>15</b> %	<b>1</b> 24%

- Annualized loan growth of 8% during Q3 2021, excluding the impact of PPP\*
  - \$88 million in PPP loans were forgiven in Q3 2021
- Deposit growth of 7% annualized during Q3 2021
  - Includes 17% QoQ increase in noninterest-bearing deposits

# IMPROVING CORE FUNDING BASE



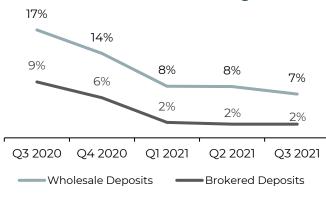




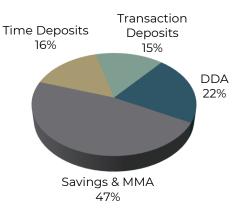
- Non-interest bearing deposits ■ Savings & MMA
- Transaction DepositsTime Deposits

- Demand deposits increased
  - > +27% compared to Q3 2020
  - > +17% compared to Q2 2021
- Improved the cost of deposits by increasing DDA and lowering time deposit and money market accounts
- Deposit costs have trended down due to the persistent low-rate environment and management's balance sheet strategy





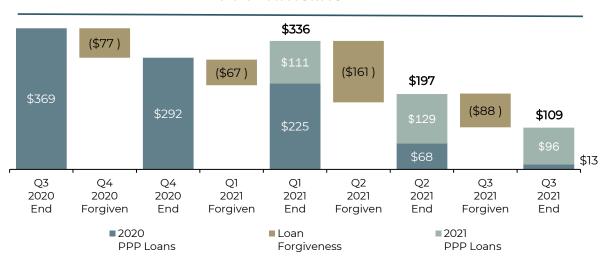
#### Q3 2021 Deposit Composition



## PPP LOAN SUMMARY

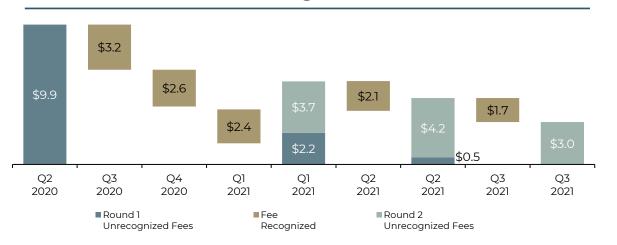


#### **PPP Timeline**



- Weighted average rate of approximately 5.5%, in Q3 2021
- \$3.0 million in anticipated fees remain from Rounds 1 and 2
- Round 1 (2020 programs)
   were 2-year programs while
   Round 2 (2021 program) is a
   5-year program

#### Fee Recognition



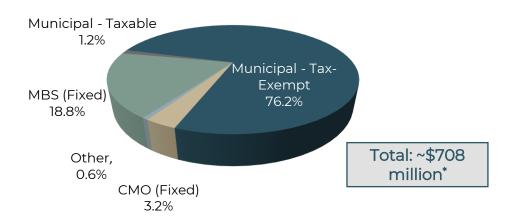
#### Fee Recognition Breakdown

- Q1 2021: \$2.4 million
  - > Round 1: \$1.9 million
  - > Round 2: \$0.5 million
- Q2 2021: \$2.1 million
  - > Round 1: \$1.7 million
  - > Round 2: \$0.4 million
- Q3 2021: \$1.7 million
  - > Round 1: \$0.5 million
  - > Round 2: \$1.2 million

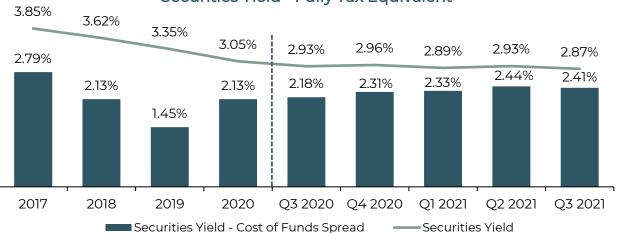
## SECURITIES PORTFOLIO



#### Investment Portfolio Breakout as of September 30, 2021



#### Securities Yield - Fully Tax Equivalent



- Continue to exercise caution in the investment portfolio and maintain high-quality investment securities
- At the end of Q3 2021, the portfolio's duration was approximately 5.1 years
- The fully taxable equivalent yield for Q3 2021 fell 6bps to 2.87%
- During Q3 2021, \$18 million of MBS/CMO paydowns were received and no securities were sold
- During Q3 2021, \$14 million of Tax-Exempt Municipal bonds were sold with a realized gain of \$1 million
- The securities portfolio has unrealized gains of approximately \$26 million as of September 30, 2021

# CROSSFIRST ENERGY PORTFOLIO

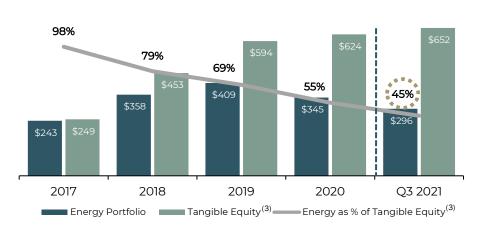


#### Portfolio Composition

- Collateral base is predominately comprised of properties with sufficient production history to establish reliable production trends
- Typically, only lend as a senior secured lender in single bank transactions and as a cash flow lender
- Exploration & Production lending only on proven and producing reserves
- CrossFirst typically does not lend to shale, oil field services, or midstream energy companies.
- Have decreased number of energy loans by 9 to 49, or 16%, since Q2 2020

	Energy by Composition 9/30/2021												
	# Loans	\$ Loan Amount	% Total	Avg % Hedged <sup>(1)</sup>	Hedge Price <sup>(2)</sup>								
Oil	35	\$175	59%	38%	\$47.60								
Natural Gas	13	\$121	41%	49%	\$2.62								
Other Sources	1	\$0	0%	0%									
Total	49	\$296	100%	40% <sup>(1)</sup>									

#### **Energy Portfolio and** Tangible Equity(3)



# **Energy Loans by Risk Rating**

4.2% of Reserves on Energy Portfolio



Note: Data as of 9/30/21.

Note: Loan dollars in millions:

Weighted Average.

Hedged rolling 12 month; Oil price in \$ per barrel and natural gas price in \$ per MMBtu.

# **QUARTERLY SELECTED FINANCIALS**



(Dollars in thousands, except per share data)

#### CrossFirst Bankshares, Inc. Quarterly Financials

	For the Three Months Ended										
		9/30/21		6/30/21		3/31/21		12/31/20		9/30/20	
Income Statement Data:											
Interest income	\$	47,311	\$	48,484	\$	48,153	\$	49,534	\$	48,452	
Interest expense		5,510		6,156		7,036		7,997		9,125	
Net interest income		41,801		42,328		41,117		41,537		39,327	
Provision for loan losses		(10,000)		3,500		7,500		10,875		10,875	
Non-interest income		(1,105)		5,825		4,144		2,949		4,063	
Non-interest expense		24,036		25,813		22,818		23,732		23,011	
Net income before taxes		26,660		18,840		14,943		9,879		9,504	
Income tax expense		5,660		3,263		2,908		1,785		1,498	
Net income		21,000		15,577		12,035		8,094		8,006	
Non-GAAP core operating income <sup>(1)</sup>	\$	25,898	\$	14,245	\$	12,035	\$	8,094	\$	8,006	
Balance Sheet Data:											
Cash and cash equivalents	\$	316,722	\$	220,814	\$	630,787	\$	408,810	\$	223,636	
Securities		708,106		712,217		685,454		654,588		649,901	
Gross loans (net of unearned income)		4,233,117		4,237,944		4,508,600		4,441,897		4,477,809	
Allowance for loan losses		64,152		75,493		74,551		75,295		76,035	
Goodwill and intangibles		149		169		188		208		227	
Total assets		5,401,151		5,311,434		5,998,074		5,659,303		5,505,696	
Non-interest-bearing deposits		960,999		818,887		794,559		718,459		754,172	
Total deposits		4,436,597		4,356,627		5,051,570		4,694,740		4,492,549	
Borrowings and repurchase agreements		276,600		283,100		286,394		295,406		349,631	
Trust preferred securities, net of fair value adjustments		997		986		974		963		952	
Stockholders' Equity		652,407		637,190		628,834		624,428		617,883	
Tangible common stockholders' equity <sup>(1)</sup>	\$	652,257	\$	637,021	\$	628,646	\$	624,220	\$	617,656	
Share and Per Share Data:											
Basic earnings per common share	\$	0.41	\$	0.30	\$	0.23	\$	0.16	\$	0.15	
Diluted earning per common share		0.41		0.30		0.23		0.15		0.15	
Book value per share		12.79		12.50		12.17		12.08		11.84	
Tangible book value per share <sup>(1)</sup>	\$	12.79	\$	12.50	\$	12.16	\$	12.08	\$	11.83	
Basic weighted average common shares outstanding		50,990,113		51,466,885		51,657,204		51,970,116		52,136,286	
Diluted weighted average common shares outstanding		51,605,721		52,209,541		52,381,474		52,463,645		52,560,126	
Shares outstanding at end of period		51,002,698		50,958,680		51,678,669		51,679,516		52,195,778	

# QUARTERLY SELECTED FINANCIALS



#### CrossFirst Bankshares, Inc. Quarterly Financials

Eor	tho	Throo	Months	Endod
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		FOI UI	e Three Months End	eu	
	9/30/21	6/30/21	3/31/21	12/31/20	9/30/20
Selected Ratios:					
Return on average assets <sup>(1)</sup>	1.54 %	1.10 %	0.84 %	0.58 %	0.58 %
Non-GAAP core operating return on average assets (1)(2)	1.90	1.01	0.84	0.58	0.58
Return on average common equity	12.92	9.86	7.80	5.19	5.19
Yield on earning assets	3.56	3.51	3.45	3.67	3.61
Yield on earning assets - tax equivalent <sup>(3)</sup>	3.62	3.57	3.50	3.71	3.66
Yield on securities	2.46	2.52	2.48	2.56	2.55
Yield on securities - tax equivalent <sup>(3)</sup>	2.87	2.93	2.89	2.96	2.93
Yield on loans	4.00	3.99	3.94	4.00	3.90
Cost of funds	0.46	0.49	0.56	0.65	0.75
Cost of interest-bearing liabilities	0.57	0.59	0.65	0.77	0.88
Cost of interest-bearing deposits	0.47	0.50	0.57	0.69	0.80
Cost of deposits	0.38	0.41	0.48	0.58	0.67
Cost of other borrowings	1.82	1.79	1.79	1.78	1.50
Net interest margin - tax equivalent <sup>(3)</sup>	3.20	3.12	3.00	3.12	2.98
Non-interest expense to average assets	1.76	1.82	1.60	1.71	1.67
Efficiency ratio <sup>(4)</sup>	59.06	53.61	50.41	53.35	53.03
Non-GAAP core operating efficiency ratio (FTE) <sup>(2)(4)</sup>	50.45	53.34	49.64	52.54	52.23
non-interest-bearing deposits to total deposits	21.66	18.80	15.73	15.30	16.79
Loans to deposits	95.41 %	97.28 %	89.25 %	94.61 %	99.67 %
Credit Quality Ratios:					
Allowance for loans losses to total loans	1.51 %	1.78 %	1.65 %	1.70 %	1.70 %
Nonperforming assets to total assets	0.92	1.09	1.15	1.39	1.49
Nonperforming loans to total loans	1.15	1.33	1.48	1.71	1.78
Allowance for loans losses to nonperforming loans	131.76	133.79	112.10	98.98	95.18
Net charge-offs (recoveries) to average loans (1)	0.13 %	0.23 %	0.74 %	1.03 %	0.54 %
Capital Ratios:					
Total stockholders' equity to total assets	12.08 %	12.00 %	10.48 %	11.03 %	11.22 %
Common equity tier 1 capital ratio	12.61	12.40	12.00	11.93	11.95
Tier 1 risk-based capital ratio	12.63	12.42	12.02	11.94	11.97
Total risk-based capital ratio	13.88	13.67	13.27	13.20	13.23
Tier 1 leverage ratio	11.77 %	10.81 %	10.51 %	10.93 %	10.85 %

<sup>(1)</sup> Interim periods are annualized.

<sup>(2)</sup> Represents a non-GAAP financial measure. See Non-GAAP Reconciliation slides at the end of this presentation for additional detail.

<sup>(3)</sup> Tax-exempt income is calculated on a tax-equivalent basis. Tax-exempt income includes municipal securities, which is exempt from federal taxation. A tax rate of 21% is used.

# NON-GAAP RECONCILIATIONS



	For the Three Months Ended									
(Dollars in thousands)		9/30/21		6/30/21		3/31/21		12/31/20		9/30/20
Non-GAAP Core Operating Income:										
Net income	\$	21,000	\$	15,577	\$	12,035	\$	8,094	\$	8,006
Add: Unrealized loss on equity security		6,200		-		-		-		-
Less: Tax effect <sup>(2)</sup>		1,302		-		-		-		-
Unrealized loss on equity security, net of tax		4,898		-		-		-		-
Add: Accelerated employee benefits		-		719		-		-		-
Less: Tax effect (3)		-		210		-		-		-
Accelerated employee benefits, net of tax		-		509		-		-		-
Less: BOLI settlement benefits <sup>(1)</sup>		-		1,841		-		-		-
Non-GAAP core operating income	\$	25,898	\$	14,245	\$	12,035	\$	8,094	\$	8,006
Non-GAAP Core Operating Return on Average Assets:										
Net income	\$	21,000	\$	15,577	\$	12,035	\$	8,094	\$	8,006
Non-GAAP core operating income		25,898		14,245		12,035		8,094		8,006
Average assets	\$	5,408,984	\$	5,673,638	\$	5,798,167	\$	5,523,196	\$	5,486,252
GAAP return on average assets		1.54 %		1.10 %		0.84 %		0.58 %		0.58 %
Non-GAAP core operating return on average assets		1.90 %		1.01 %		0.84 %		0.58 %		0.58 %
Non-GAAP Core Operating Return on Average Equity:										
Net income available to common stockholders	\$	21,000	\$	15,577	\$	12,035	\$	8,094	\$	8,006
Non-GAAP core operating income available to common stockholders		25,898		14,245		12,035		8,094		8,006
Average common equity		644,715		633,417		625,875		620,496		613,910
Less: average goodwill and intangibles		160		179		199		218		238
Average Tangible Equity	\$	644,555	\$	633,238	\$	625,676	\$	620,278	\$	613,672
GAAP return on average common equity		12.92 %		9.86 %		7.80 %		5.19 %		5.19 %
Non-GAAP core return on average tangible common equity		15.94 %		9.02 %		7.80 %		5.19 %		5.19 %
Non-GAAP Core Operating Efficiency Ratio:										
Non-interest expense	\$	24,036	\$	25,813	\$	22,818	\$	23,732	\$	23,011
Less: Accelerated employee benefits		-		719	_	-		-		-
Non-GAAP non-interest expense (numerator)	\$	24,036	\$	25,094	\$	22,818	\$	23,732	\$	23,011
Net interest income		41,801		42,328		41,117		41,537		39,327
Tax equivalent interest income <sup>(4)</sup>		748		734		704		683		669
Non-interest income		(1,105)		5,825		4,144		2,949		4,063
Add: Unrealized loss on equity security		6,200		-		-		-		-
Less: BOLI settlement benefits	_	-	_	1,841	_	-	_	-		-
Non-GAAP operating revenue (denominator)	\$	47,644	\$	47,046	\$	45,965	\$	45,169	\$	44,059
GAAP Efficiency Ratio		59.06 %		53.61 %		50.41 %		53.35 %		53.03 %
Non-GAAP core operating efficiency ratio (FTE)		50.45 %		53.34 %		49.64 %		52.54 %		52.23 %

<sup>(1)</sup> No tax effect.

<sup>(2)</sup> Represents the tax impact of the adjustments at a tax rate of 21.0%.

<sup>(3)</sup> Represents the tax impact of the adjustments above at a tax rate of 21.0%, plus a permanent tax benefit associated with stock-based grants.

<sup>(4)</sup> Tax exempt income (tax-free municipal securities) is calculated on a tax equivalent basis. The incremental tax rate used is 21.0%.

# NON-GAAP RECONCILIATIONS (CONT.)



	For the Year Ended December 31,								Nine Months Ended September 30,			
		2017		2018		2019		2020		2021		2020
Non-GAAP core operating income:												
Net income	\$	5,849	\$	19,590	\$	28,473	\$	12,601	\$	48,612	\$	4,507
Add: Unrealized loss on equity security		-		-		-		-		6,200		-
Less: Tax effect <sup>(1)</sup>		-		-		-		-		1,302		-
Unrealized loss on equity security, net of tax		-		-		-		-		4,898		-
Add: restructuring charges		-		4,733		-		-		-		-
Less: Tax effect <sup>(1)</sup>		-		1,381		-		-		-		-
Restructuring charges, net of tax		-		3,352		-		-		-		-
Add: fixed asset impairments		1,903		171		424		-		-		-
Less: Tax effect <sup>(2)</sup>		737		44		109		-		-		-
Fixed asset impairments, net of tax		1,166		127		315		-		-		-
Add: Goodwill impairment <sup>(3)</sup>		-		-		-		7,397		-		7,397
Add: State tax credit <sup>(3)</sup>		-		(3,129)		(1,361)		-		-		-
Add: 2017 Tax Cut and Jobs Act <sup>(3)</sup>		2,701		-		-		-		-		_
Add: Accelerated employee benefits		-		-		-		-		719		-
Less: Tax effect (2)		_		_		_		_		210		_
Accelerated employee benefits, net of tax		-		-		-		-		509		-
Less: BOLI settlement benefits <sup>(3)</sup>		_		_		_		_		1,841		-
Non-GAAP core operating income	\$	9,716	\$	19,940	\$	27,427	\$	19,998	\$	52,178	\$	11,904
Non-GAAP Core Operating Return on Average Assets:	Ψ	5,710	Ψ	10,040	Ψ	21,721	Ψ	10,000	Ψ	02,110	Ψ	11,004
Net income	\$	5,849	\$	19,590	\$	28.473	\$	12,601	\$	48,612	\$	4,507
Non-GAAP core operating income	Φ	9,716	Ф	19,940	Φ	27,427	Φ	19,998	Φ	52.178	Ф	11,904
Average assets	\$	2,452,797	\$	3,494,655	\$	4.499.764	\$	5.358.479	\$	5.625.504	\$	5.302.970
	- 4	0.24 %	Ψ	0.56 %	φ	0.63 %	φ	0.24 %	Ψ	1.16 %	Ψ	0.11 %
GAAP Return on average assets												
Non-GAAP core operating return on average assets		0.40 %		0.57 %		0.61 %		0.37 %		1.24 %		0.30 %
Non-GAAP Core Operating Return on Average Equity:												
Net income	\$	5,849	\$	19,590	\$	28,473	\$	12,601	\$	48,612	\$	4,507
Non-GAAP core operating income		9,716		19,940		27,427		19,998		52,178		11,904
Less: Preferred stock dividends		2,100		2,100		175		-		-		
Net income available to common stockholders		3,749		17,490		28,298		12,601		48,612		4,507
Non-GAAP core operating income available to common stockholders		7,616		17,840		27,252		19,998		52,178		11,904
Average common equity		245,193		327,446		526,225		614,726		634,738		612,782
Intangible Assets		7,949		7,847		7,746		208		179		5,138
Average Tangible Equity	\$	237,244	\$	319,599	\$	518,479	\$	614,518	\$	634,559	\$	607,644
GAAP return on average common equity		1.53 %		5.34 %		5.38 %		2.05 %		10.24 %		0.98 %
Non-GAAP core return on average tangible common equity		3.21 %		5.58 %		5.26 %		3.25 %		10.99 %		2.62 %
Non-GAAP Core Operating Efficiency Ratio:												
Non-interest expense	\$	62,089	\$	85,755	\$	87,640	\$	99,968	\$	72,667	\$	76,244
Less: Accelerated employee benefits		-		-		-		-		719		-
Less: goodwill impairment		-		-		-		7,397		-		7,397
Less: restructuring charges		-		4,733		-		-		-		-
Non-GAAP non-interest expense (numerator)	\$	62,089	\$	81,022	\$	87,640	\$	92,571	\$	71,948	\$	68,847
Net interest income		74,818		110,368		141,444		160,249		125,246		118,712
Tax equivalent interest income		5,439		3,099		2,522		2,732		2,186		2,050
Non-interest income		3,679		6,083		8,707		11,733		8,864		8,792
Add: Unrealized loss on equity security		-		-		-		-		6,200		-
Add: fixed asset impairments		1,903		171		424		-		-		-
Less: BOLI settlement benefits <sup>(1)</sup>						-		-		1,841		<u>-</u> _
Non-GAAP Operating revenue (denominator)	\$	83,936	\$	119,550	\$	152,673	\$	174,714	\$	140,655	\$	129,554
GAAP Efficiency Ratio		79.10 %		73.64 %		58.37 %		58.13 %		54.18 %		59.44 %
Non-GAAP Core Operating Efficiency Ratio (FTE)		73.97 %		67.77 %		57.41 %		52.98 %		51.15 %		53.14 %

Represents the tax impact of the adjustments above at a tax rate of 25,73% from 2015 through 2,020 and at 2,78% fro 2021, plus a permanent tax benefit associated with stock-based grants.

Represents the tax impact of the adjustments above at a tax rate of 25.73% for fiscal years 2018 and after; 38.73% for fiscal years prior to 2018.

(3) No tax effect associated with the 2017 Tax Act adjustment or state tax credit or the goodwill impairment.

# NON-GAAP RECONCILIATIONS (CONT.)



	For the Three Months Ended										
(Dollars in thousands, except per share data)	9/30/21	6/30/21 3/31/21 12/31/20 9/30/20									
Tangible common stockholders' equity:			_								
Stockholders' equity	\$ 652,407	\$ 637,190 \$ 628,834 \$ 624,428 \$ 617,883									
Less: goodwill and other intangible assets	149	169 188 208 227									
Tangible Stockholders' Equity	\$ 652,258	\$ 637,021 \$ 628,646 \$ 624,220 \$ 617,656	=								
Shares outstanding at end of period	51,002,698	50,958,680 51,678,669 51,679,516 52,195,778									
Book value per share	\$ 12.79	\$ 12.50 \$ 12.17 \$ 12.08 \$ 11.84	_								
Tangible book value per share	\$ 12.79	\$ 12.50 \$ 12.16 \$ 12.08 \$ 11.83									

	For the Three Months Ended										
	9	9/30/2021		6/30/2021		3/31/2021	:	12/31/2020		9/30/2020	
Gross loans, net of unearned income	\$	4,233,117	\$	4,237,944	\$	4,508,600	\$	4,441,897	\$	4,477,809	
Less: PPP loans, net of unearned income		109,465		197,084		336,355		292,230		369,260	
Non-PPP gross loans, net of unearned income	\$	4,123,652	\$	4,040,860	\$	4,172,245	\$	4,149,667	\$	4,108,549	
Year-over-year loan growth		(5.46) %			_						
Non-GAAP year-over-year loan growth excluding PPP loans		0.00									
Linked quarter loan growth		(0.11)									
Non-GAAP linked quarter loan growth excluding PPP loans		2.05 %									
Allowance for loan losses	\$	64,152	\$	75,493	\$	74,551	\$	75,295	\$	76,035	
Allowance for loan losses to gross loans, net of unearned income		1.51 %		1.78 %		1.65 %		1.70 %		1.70 %	
Allowance for loan losses to non-PPP gross loans, net of unearned income		1.56 %		1.87 %		1.79 %		1.81 %		1.85 %	