

Stephens Bank Forum 2021

September 22, 2021

Mike Maddox, President & CEO Ben Clouse, CFO Randy Rapp, CCO & CRO Heather Worley, Director of IR

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Any forward-looking statement speaks only as of the date on which it is made, and we do not undertake any obligation to update or review any forward-looking statement, whether as a result of new information, future developments or otherwise, except as required by law.

NON-GAAP FINANCIAL INFORMATION. This presentation contains certain non-GAAP measures. These non-GAAP measures, as calculated by CrossFirst, are not necessarily comparable to similarly titled measures reported by other companies. Additionally, these non-GAAP measures are not measures of financial performance or liquidity under GAAP and should not be considered alternatives to the Company's other financial information determined under GAAP. See reconciliations of certain non-GAAP measures included at the end of this presentation.

MARKET AND INDUSTRY DATA. This presentation references certain market, industry and demographic data, forecasts and other statistical information. We have obtained this data, forecasts and information from various independent, third party industry sources and publications. Nothing in the data, forecasts or information used or derived from third party sources should be construed as advice. Some data and other information are also based on our good faith estimates, which are derived from our review of industry publications and surveys and independent sources. We believe that these sources and estimates are reliable but have not independently verified them. Statements as to our market position are based on market data currently available to us. Although we are not aware of any misstatements regarding the economic, employment, industry and other market data presented herein, these estimates involve inherent risks and uncertainties and are based on assumptions that are subject to change.

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BANKSHARES, INC.

EXPERIENCED MANAGEMENT TEAM





Mike Maddox – President, CEO and Director

- Joined CrossFirst in 2008 after serving as Kansas City regional president for Intrust Bank
- Practicing lawyer for more than six years before joining Intrust Bank
- · Graduate School of Banking at the University of Wisconsin Madison
- Appointed to CEO June 1, 2020 after 12 years of service



Ben Clouse - Chief Financial Officer

- 25 years of experience in financial services, asset and wealth management, banking, retail and transportation, including public company CFO experience
- Joined CrossFirst in July 2021 after serving as CFO of Waddell & Reed Financial, Inc. (formerly NYSE: WDR) until its acquisition in 2021
- · Significant experience leading financial operations as well as driving operational change
- Obtained CPA designation and FINRA Series 27 license



Randy Rapp – Chief Risk and Chief Credit Officer

- More than 30 years of experience in banking, primarily as a credit analyst, commercial relationship manager and credit officer
- Joined CrossFirst in April 2019 after serving as Executive Vice President and Chief Credit Officer of Texas Capital Bank, National Association from May 2015 until March 2019
- Mr. Rapp joined Texas Capital Bank in 2000



Heather Worley – Director of Investor Relations

- More than 15 years of experience in marketing, communications and investor relations in banking and finance
- Joined CFB in September 2021. Previously, SVP & Director of IR for Texas Capital Bancshares, Inc. (NASDAQ: TCBI)
- Recognized by Institutional Investor magazine All-America Executive Team 2017 | Top Investor Relations Professional & All-America Executive Team 2019 | Top Investor Relations Program
- B.A. Communications, Mississippi State University

Other Senior Executives

Aisha Reynolds General Counsel of CrossFirst

15+ years of experience Joined CrossFirst in 2018

Steve Peterson Chief Banking Officer of CrossFirst Bank 21+ years of banking experience Joined CrossFirst in 2011

Amy Fauss

COO & CHRO of CrossFirst Bank 28+ years of banking experience Joined CrossFirst in 2009

Jana Merfen

Chief Technology Officer of CrossFirst Bank 12+ years of technology experience Joined CrossFirst in 2021

SECOND QUARTER 2021 SUMMARY & HIGHLIGHTS

Net Income		NIM (FTE)	Diluted EPS	ROAA
\$15.6M	\$22.3M	3.12%	\$0.30	1.10%
Balance Sheet Update	0% ⁽²⁾ Loan growth YoY	1% Deposit growth YoY	9% DDA Deposit growth YoY	7% ⁽¹⁾ TBV / Share growth YoY
Credit Performance	1.09% NPAs / Asset	0.23% NCOs / Avg Loans	1.87% ⁽²⁾ Reserves / Loans	24% Classified Loans / Capital + ALLL
Capital & Liquidity	12.40% CET 1 Capital Ratio	13.67% Total Risk-Based Capital	97% Loans / Deposits	18% Cash and Securities / Assets
Efficiency	53.61% Q2 2021 Efficiency Ratio	1.82% Non-Interest Expense / Avg Assets	\$15.9M Assets / Employee	CROSSFIRST

Note: Interim periods are annualized.

(1) Represents a non-GAAP financial measure. See Non-GAAP Reconciliation slides at the end of this presentation for additional detail.

(2) Gross loans net of unearned income; excludes PPP loans.

BANKSHARES, INC.

Q2 2021 AND YTD 2021 HIGHLIGHTS AND SUMMARY

Financial Performance	 Strongest quarterly net income in Company's history during Q2 2021 of \$15.6 million and YTD net income of \$27.6 million (includes \$11 million of loan loss provisions) Quarterly Return on Average Assets of 1.10% and Return on Equity of 9.86% Net Interest Margin Fully Tax Equivalent (FTE) of 3.12% compared to 3.00% in Q1 2021 Efficiency ratio of 53.6% for Q2 2021 and 52.1% for the YTD, a non-GAAP core efficiency ratio ⁽¹⁾ of 51.7% for YTD 2021 after adjusting for nonrecurring items At June 30, 2021, stockholders' equity totaled \$637 million, or \$12.50 per share, compared to \$624 million, or \$12.08 per share, at December 31, 2020
Balance Sheet	 \$5.3 billion of assets, a quarter-over-quarter reduction to improve balance sheet efficiency Reduced cash position by strategically lowering core institutional, wholesale, and brokered deposit exposure 9% Demand Deposits growth from June 30, 2020 and now account for 19% of total deposits 2021 loan-to-deposit ratio of 97.3%
Strategic Initiatives	 Completed \$20 million dollar share repurchase program at a weighted average price of \$12.68 Expanded into new Phoenix, AZ market and increased Frisco, TX office banking team Ben Clouse assumed the role of CFO, Dave O'Toole to assist with transition Further reduced Energy portfolio concentration

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BANKSHARES, INC.

OUR ROAD TO SUCCESS

ONE TEAM

Focusing on:

- Elevating our Strong Corporate Culture by Living our CrossFirst Values
- Attracting and Retaining High Performing Talent
- Well-being of our Employees



- Targeting Businesses and Professionals
- Branch-Lite Technology Focused
- Delivering Extraordinary Service and Customer Experience

SHARED VISION

Focusing on:

- Performance &
 Profitability
- Seizing Growth Opportunities
- Strong Credit Quality
- Enhancing Products and Services
- Managing Enterprise
 Risk
- Contributing to our Communities

3rd Largest Bank Headquartered in Kansas City MSA





EXPANDING OUR FOOTPRINT



Maintain earnings growth momentum of the franchise to improve profitability to peer levels and leverage scale potential of current investments

- Thoughtful and prudent management of expenses
- Capitalize on the benefits of a branch-lite banking model that is heavily invested in technology

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AREAS OF FOCUS

- Continue to execute our organic growth strategy in existing markets
- Focus on new expansion in target markets to optimize capital
- Evaluate expansion strategies in key target markets:
 - De Novo Expansion: Hiring of experienced talent to expand in key growth markets
 - Strategic Acquisition: Combine operational scale and synergies, with a focus on the addition of fee income generating lines of business, in key growth markets

POTENTIAL TARGET MARKETS

- Fort Worth, Texas
- Austin, Texas
- Denver, Colorado

- Houston, Texas
- San Antonio, Texas
- Nashville, Tennessee

OPERATING REVENUE GROWTH

\$172.0 \$11.7 \$150.2 \$8.7 \$116.5 \$6.1 \$93.4 \$84.1 \$78.5 \$10.0 \$160.3 \$4.7 \$3.7 \$57.5 \$141.5 \$44.6 \$3.4 \$110.4 \$2.4 \$83.4 \$79.4 \$74.8 \$54.1 \$42.2 2016 2017 2018 YTD 2015 2019 2020 YTD 2020 2021

Operating Revenue⁽¹⁾

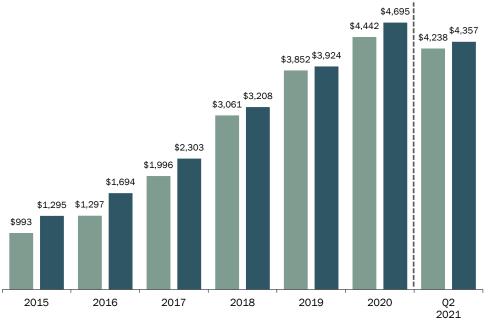
■ Net Interest Income ■ Non-Interest Income

- Historically, our balance sheet growth combined with a relatively stable net interest margin has enabled robust operating revenue growth
- The Company's core earnings power continued to increase as non-interest income offset net interest margin pressure

Operating Revenue	Q2 2021		FY 2020	2015 -2020	
	QoQ	YoY	YoY	CAGR	
Net Interest Income	▲ 3%	▲ 3%	1 3%	3 1%	
Non-Interest Income	41 %	121 %	3 5%	38 %	
Total Revenue	▲ 6%	1 0%	1 5%	à 31%	



BALANCE SHEET GROWTH



Balance Sheet

Gross Loans Net of Unearned Income Total Deposits

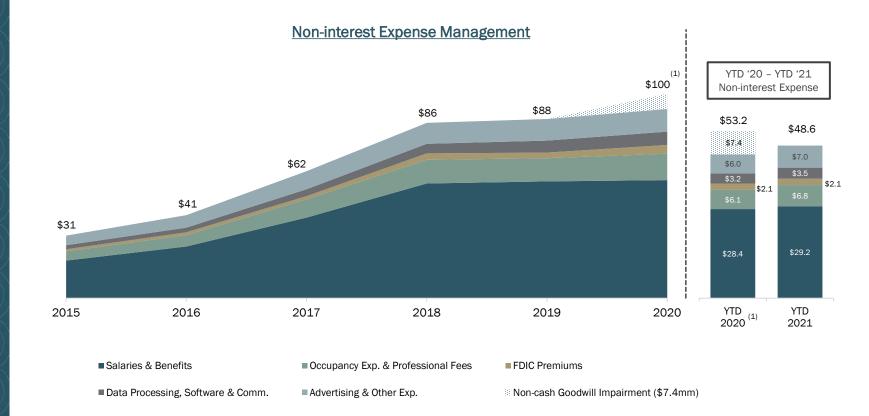
- The Company improved balance sheet efficiency in Q2 2021 which enhanced earnings, but impacted balance sheet growth metrics
- Loan growth affected by PPP forgiveness and paydowns of low yielding commercial and industrial lines drawn on during the pandemic
- Reduced excess cash compared to prior quarter by rolling off wholesale and non-relational institution deposits

Balance Sheet	Q2 2021		FY 2020	2015 -2020	
	QoQ	YoY	YoY	CAGR	
Gross Loans	▼ -6%	▼ -4%	1 5%	3 5%	
Total Deposits	V -14%	1%	20 %	2 9%	
Total Assets	▼-11%	▼ -3%	1 5%	2 9%	



NON-INTEREST EXPENSE MANAGEMENT





 Note: Dollars are in millions and amounts shown are as of the end of the period unless otherwise specified.

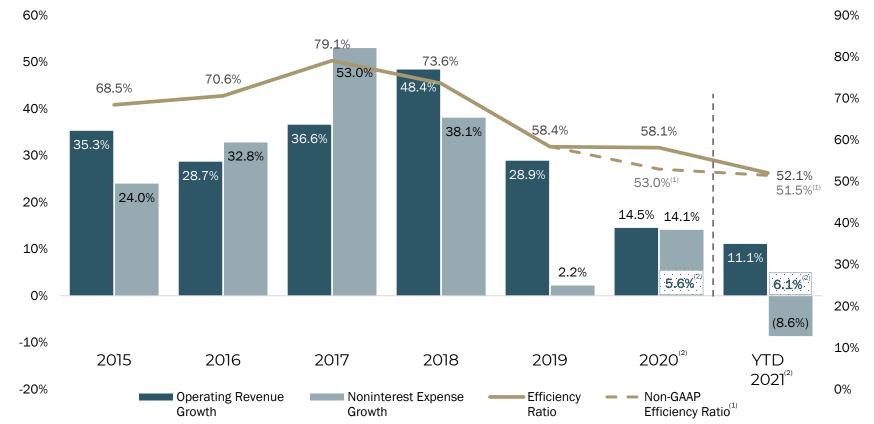
 (1)
 Includes \$7.4mm Goodwill Impairment.

(2) Dollars are in billions.

OPERATING LEVERAGE



Improving Efficiency while Growing Revenue



(1) Represents a Non-GAAP financial measure, see Non-GAAP reconciliation slides at the end of the presentation for more detail.

(2) 2020 Non-interest expense Non-GAAP label non-GAAP reconcile [Excludes \$7.4 million goodwill impairment charge] recorded in Q2 of 2020

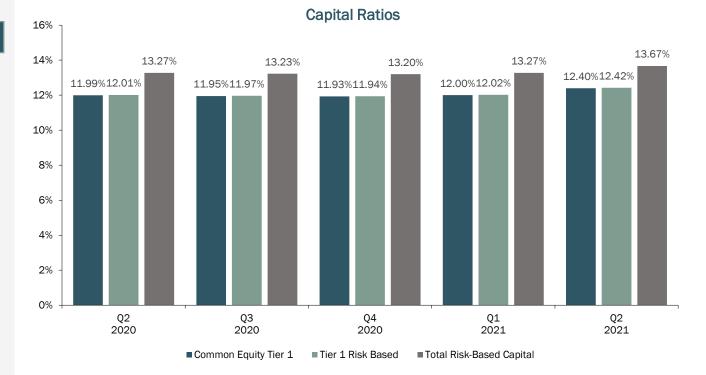
Efficiency Ratio



CAPITAL RATIOS

Commentary

- Maintained strong capital levels to support future growth
- The Bank had \$1.7 billion in unfunded loan commitments as of June 30, 2021
- Capital stress test shows CrossFirst well-capitalized under extreme scenarios



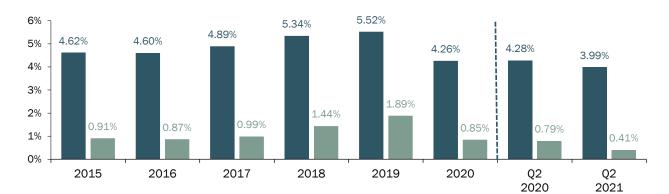
Note: Dollar amounts are in millions.

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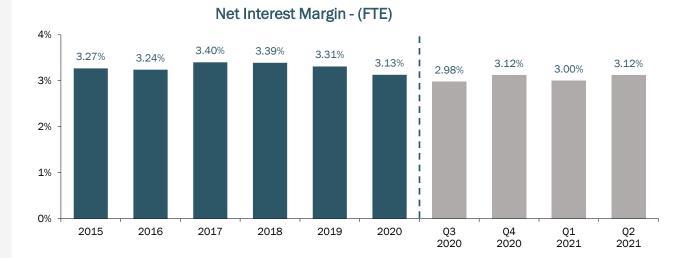
SUPPLEMENTAL INFORMATION

NET INTEREST MARGIN



Yield on Loans & Cost of Deposits

■ Yield on Loans ■ Cost of Total Deposits



Commentary

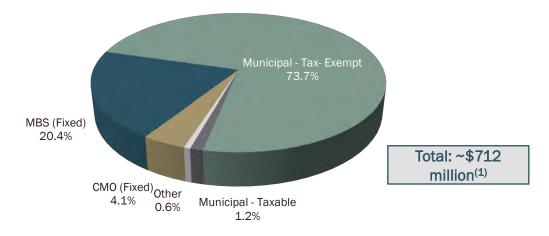
- Fully tax-equivalent net interest margin increased 12bps to 3.12% from Q1 2021 due to improvement in balance sheet and reduction of excess cash
- Loan yield increased 5bps compared to Q1 2021 from reduction of lower yielding commercial & industrial loans and increased fees
- The Company further offset margin pressure by adjusting deposit pricing which reduced total deposit costs by 7bps compared to Q1 2021
- Loan to deposit ratio increased to 97% from 89% in Q1 2021, but decreased from 103% in Q2 2020

Commentary

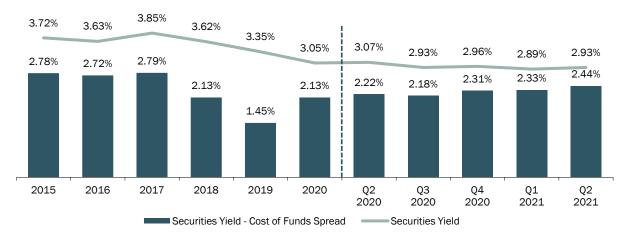
- Continue to exercise caution in the investment portfolio and maintain high-quality investment securities
- At the end of Q2 2021, the portfolio's duration was approximately 5.0 years
- The fully taxable equivalent yield for Q2 2021 rose 4bps to 2.93%
- During Q2 2021, \$23 million of MBS/CMO paydowns were received and no securities were sold
- During Q2 2021, \$49 million of new securities were purchased with an average tax equivalent yield of 2.24%
- The securities portfolio has unrealized gains of approximately \$35 million as of June 30, 2021

SECURITIES PORTFOLIO

Investment Portfolio Breakout as of June 30, 2021⁽¹⁾





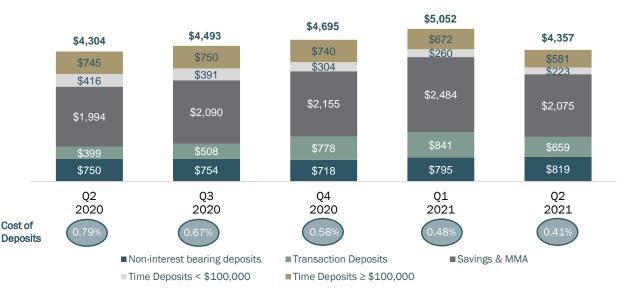


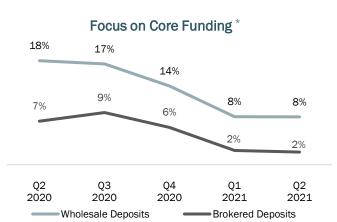
GROWING CORE FUNDING BASE

Deposit Mix by Type

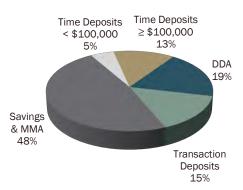
Commentary

- CrossFirst worked to improve the efficiency of its balance sheet in Q2 2021, lowering brokered, wholesale and institutional interest-bearing accounts
- Brokered deposits were \$117 million at end of Q2 2021, down 62% from Q2 2020, and down 20% from Q1 2021
- Deposit costs have trended down due to the persistent low-rate environment and management's balance sheet strategy
- Demand deposits increased
 - +9% compared to Q2 2020
 - +3% compared to Q1 2021





Q2 2021 Deposit Composition



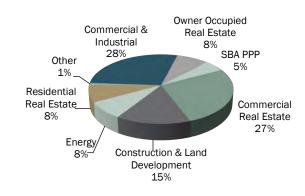
Note: Dollars are in millions and amounts shown are as of the end of the period. * As a percentage of Bank assets

LOAN PORTFOLIO DETAILS

Gross Loans by Type

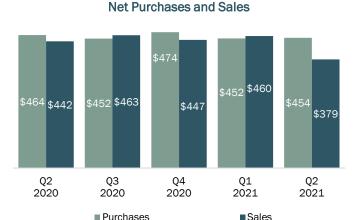


Q2 2021 Gross Loan Composition



Commentary

- Historically, loan growth has been primarily organic and very strong
- The loan portfolio, excluding PPP loans, at Q2 2021 contracted 3% from previous quarter
- Diversification remains a core tenet
- Generally, the Company only buys syndicated loans with borrowers for which the Company could lead the next borrowing opportunity
 - Purchased loan participations totaled \$103 million and a combination of shared national credits and syndications purchased totaled \$351 million at June 30, 2021
 - Loan participations sold of \$253 million and syndications sold of \$126 million at June 30, 2021



Loan Participations and Syndications

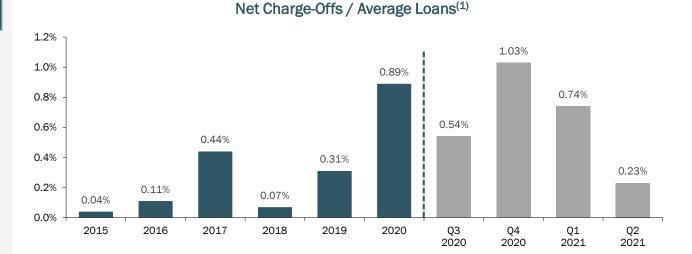
Note: Dollars in charts are in millions. Amounts shown are as of the end of the period.



ASSET QUALITY PERFORMANCE

Commentary

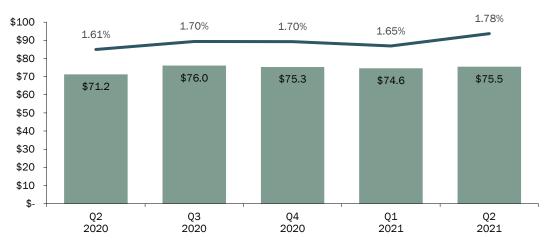
- Q2 2021 had \$2.6 million of net charge-offs related to two commercial and industrial credits
- Q1 2021 had \$8.2 million of net charge-offs related to several commercial and industrial credits



Commentary

- Prudently maintained ALLL/Total Loans at 1.78%, or 1.87% excluding PPP loans, at end of Q2 2021
- Q2 2021 provision of \$3.5 million which is down significantly from prior quarters based on lower charge-off activity and improved credit metrics

Allowance for Loan Losses / Total Loans





Commentary

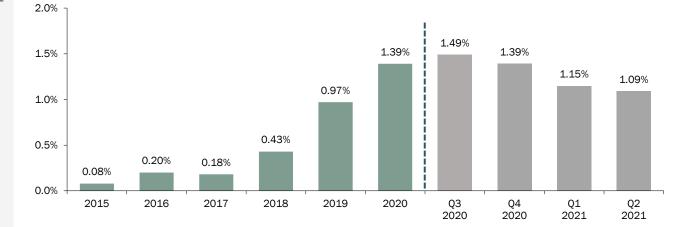
- NPAs continue to improve as economic and business outlooks improve
- Reduction in NPAs mostly resulted from paydowns or upgrades in energy loans and commercial and industrial loans
- 46% of the nonperforming asset balance in Q2 2021 relates to energy credits

Commentary

- Classified loans decreased materially due primarily to higher energy prices, improvements in customers' businesses, and improved economic conditions
- 43% of classifieds in Q2 2021 relate to Energy, but Energy classifieds decreased 38% during the quarter

ASSET QUALITY PERFORMANCE

Nonperforming Assets / Assets





SIGNIFICANT IMPROVEMENT IN CREDIT QUALITY

\$286 \$4 \$10 (\$27) \$66 \$77 \$18 \$171 (\$35) \$10 \$90 \$94 \$50 \$104 \$6 \$37 \$11 \$72 \$109 \$74 \$15 01 04 Net Increases Net Decreases Q2 2020 2020 2021 in Classifieds in Classifieds Energy Commercial & Commercial Other Industrial Real Estate

Classified Loans Through the Pandemic

Summary of Q2 2020 to Q4 2020 Net Changes⁽¹⁾

Loan Type	\$
Energy	+\$94
Commercial & Industrial	+\$18
Commercial Real Estate	+\$66
Other	+\$4
Total Net Downgrades	\$182

Summary of 2021 Changes⁽²⁾

Loan Type	\$
Energy	(\$35)
Commercial & Industrial	(\$53)
Commercial Real Estate	(\$27)
Residential & Multifamily	\$0
Total Net Upgrades	(\$115)

 Most of our classified assets at June 30, 2021 remain in Energy and COVID-related industries like hospitality, entertainment, travel, or other recreational activities directly impacted from the lockdowns



Note: Dollar amounts are in millions.

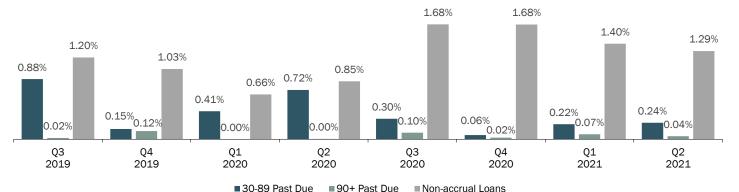
(1) Represents net change from March 31, 2020, to December 31,2020.

(2) Represents net change from December 31, 2020, to June 30, 2021.

CREDIT MIGRATION AND METRICS

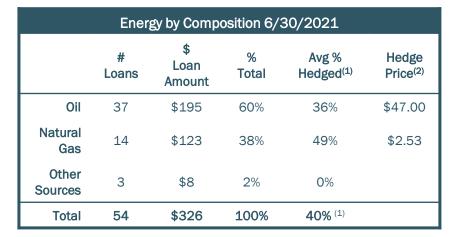


Past Due Trends as % of Total Loans



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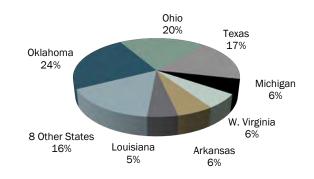
CROSSFIRST ENERGY PORTFOLIO



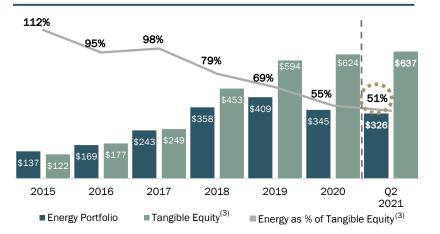
Energy Exposure by State

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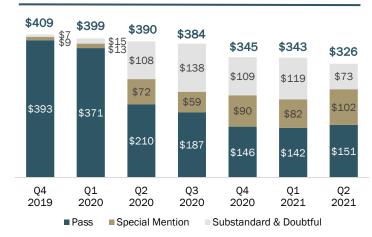


Energy Portfolio and Tangible Equity⁽³⁾



Energy Loans by Risk Rating

5.5% of Reserves on Energy Portfolio



Note: Data as of 6/30/21.

Note: Loan dollars in millions; collateral base is predominately comprised of properties with sufficient production history to establish reliable production trends; typically, only lend as a senior secured lender in single bank transactions and as a cash flow lender; Exploration & Production lending only on proven and producing reserves; CrossFirst typically does not lend to shale, oil field services, or midstream energy companies.

(1) Weighted Average.

(2) Hedged rolling 12 month; Oil price in \$ per barrel and natural gas price in \$ per MMBtu.

(3) Represents a non-GAAP financial measure, see non-GAAP reconciliation slides in the supplemental information for more detail.

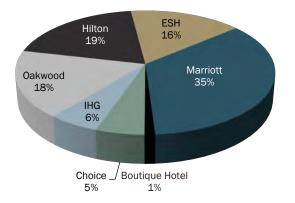
CROSSFIRST HOTEL & LODGING PORTFOLIO



Hotel & Lodging Portfolio Dynamics

- Primarily loaning to established brand names
- No "conference center" hotels and ~75% of the properties are in major MSAs; mostly in the Midwest
- \$21 million of outstanding hotel loans in the portfolio are classified, the same amount as in Q1 2021
- 96% of the outstanding loans, by dollar amount, have recourse provisions
- Hotel Construction borrowers are sophisticated sponsors with significant invested equity and resources
- \$5.5 million of reserves are allocated to hotel portfolio, representing 3.0% of the total outstanding hotel portfolio

Hotels by Brand Ownership



Hotel & Lodging 6/30/2021 (\$ millions)								
	# Loans	Amount Outstanding	Unfunded Commitments	Average Size	Amount Classified			
Completed Hotels		\$168	\$0	\$11	\$21			
In-Progress Construction		\$15	\$10	\$8	\$0			
Total	17	\$183	\$10	\$11 ⁽¹⁾	\$21			

PPP LOAN SUMMARY



	(\$77)			\$336	_		
	(+)		(\$67)	\$111	(\$161)	\$197	
\$369		\$292		\$225		\$129	\$4
						\$68	
Q3 2020 End	Q4 2020 Forgiven	Q4 2020 End	Q1 2021 Forgiven	Q1 2021 End	Q2 2021 Forgiven	Q2 2021 End	■ Hote
	2020 PPP Loans		Loan Forgiveness		■ 2021 PPP Loans		Med

Commentary

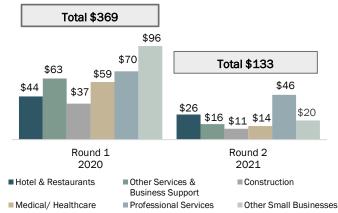
- Weighted average rate of approximately 3.8%, in Q2 2021
- \$4.7 million in anticipated fees remain from Rounds 1 and 2
- \$22 million of new PPP loans were written in Q2 2021
- 53 new customers from Round 2 representing 9% of funding
- Round 1 (2020 programs) were 2-year programs while Round 2 (2021 program) is a 5-year program

Fee Recognition

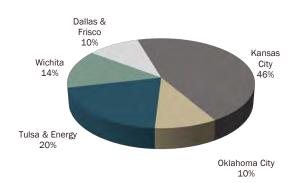
PPP Timeline



Loans Approved by Industry



Round 2 PPP Loan Portfolio by Market (Based on \$197 million Funded)



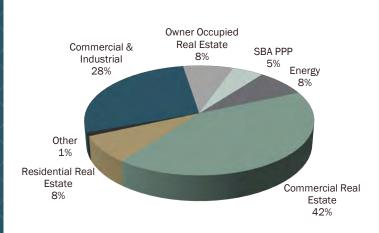
Note: As of end of period; dollars in millions.

(1) \$2.4 million consists of \$1.9 million from Round 1 and \$0.5 million from Round 2.

(2) \$2.1 million consists of \$1.7 million from Round 1 and \$0.4 million from Round 2

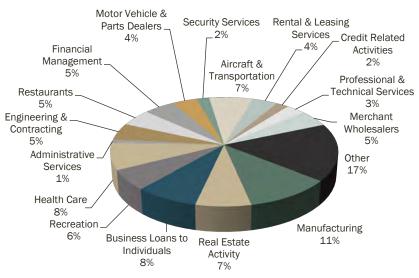
DIVERSE LOAN PORTFOLIO



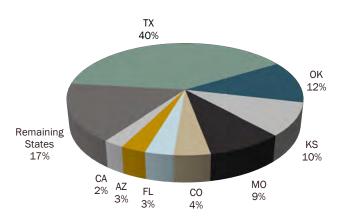


Loan Mix by Type (\$4.3bn)⁽¹⁾

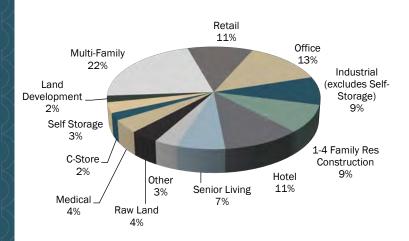
Commercial and Industrial Loan Breakdown by Type (\$1.2bn)



CRE Loans by Geography (\$1.8bn)⁽¹⁾



CRE Loan Portfolio by Segment (\$1.8bn)⁽¹⁾



QUARTERLY SELECTED FINANCIALS



(Dollars in thousands, except per share data)			shares, Inc Quarterl e Three Months End	-	
(Donars in thousands, except per share data)	6/30/20	9/30/20	12/31/20	<u>ea</u>	6/30/21
Income Statement Data					
Interest income	\$51,254	\$48,452	\$49,534	\$48,153	\$48,484
Interest expense	10,097	9,125	7,997	7,036	6,156
Net interest income	41,157	39,327	41,537	41,117	42,328
Provision for loan losses	21,000	10,875	10,875	7,500	3,500
Non-interest income	2,634	4,063	2,949	4,144	5,825
Non-interest expense	31,010	23,011	23,732	22,818	25,813
Income (loss) before taxes	(8,219)	9,504	9,879	14,943	18,840
Income tax expense (benefit)	(863)	1,498	1,785	2,908	3,263
Net income (loss)	(7,356)	8,006	8,094	12,035	15,577
Preferred stock dividends	0	0	0	0	0
Net income (loss) available to common stockholders	(7,356)	8,006	8,094	12,035	15,577
Non-GAAP core operating income ⁽¹⁾	41	8,006	8,094	12,035	14,245
Balance Sheet Data					
Cash and cash equivalents	\$194,371	\$223,636	\$408,810	\$630,787	\$220,814
Securities	697,847	649,901	654,588	685,454	712,217
Gross loans (net of unearned income)	4,413,224	4,477,809	4,441,897	4,508,600	4,237,944
Allowance for loan losses	(71,185)	(76,035)	(75,295)	(74,551)	(75,493)
Goodwill and intangibles	247	227	208	188	169
Total assets	5,462,254	5,505,696	5,659,303	5,998,074	5,311,434
Non-interest bearing deposits	750,333	754,172	718,459	794,559	818,887
Total deposits	4,304,143	4,492,549	4,694,740	5,051,570	4,356,627
Borrowings and repurchase agreements	500,498	349,631	295,406	286,394	283,100
Trust preferred securities, net of fair value adj.	942	952	963	974	986
Preferred Stock	0	0	0	0	0
Stockholders' Equity	608,092	617,883	624,428	628,834	637,190
Tangible Stockholders' Equity ⁽¹⁾	607,845	617,656	624,220	628,646	637,021
Share and Per Share Data:					
Basic earnings (loss) per common share	(\$0.14)	\$0.15	\$0.16	\$0.23	\$0.30
Dilutive earnings (loss) per common share	(0.14)	0.15	0.15	0.23	0.30
Book value per common share	11.66	11.84	12.08	12.17	12.50
Tangible book value per common share ⁽¹⁾	11.65	11.83	12.08	12.16	12.50
Wtd. avg. common shares out basic	52,104,994	52,136,286	51,970,116	51,657,204	51,466,885
Wtd. avg. common shares out diluted	52,493,177	52,560,126	52,463,645	52,381,474	52,209,541
Shares outstanding at end of period	52,167,573	52,195,778	51,679,516		

(1) Represents a non-GAAP financial measure. See Non-GAAP Reconciliation slides at the end of this presentation for additional detail.

QUARTERLY SELECTED FINANCIALS



CrossFirst Bankshares Inc Quarterly Financials

		CrossFirst Bank	shares, Inc Quarterl	y Financials	
		For th	e Three Months End	ed	
	6/30/20	9/30/20	12/31/20	3/31/21	6/30/21
Selected Ratios:					
Return on average assets ⁽¹⁾	(0.54%)	0.58%	0.58%	0.84%	1.10%
Non-GAAP core operating return on average $assets^{(1)(2)}$	-	0.58	0.58	0.84	1.01
Return on average common equity	(4.84)	5.19	5.19	7.80	9.86
Yield on earning assets	3.91	3.61	3.67	3.45	3.51
Yield on earning assets - tax equivalent ⁽³⁾	3.96	3.66	3.71	3.50	3.57
Yield on securities	2.70	2.55	2.56	2.48	2.52
Yield on securities - tax equivalent ⁽³⁾	3.07	2.93	2.96	2.89	2.93
Yield on loans	4.28	3.90	4.00	3.94	3.99
Costs of interest bearing liabilities	1.01	0.88	0.77	0.65	0.59
Cost of interest-bearing deposits	0.95	0.80	0.69	0.57	0.50
Cost of funds	0.85	0.75	0.65	0.56	0.49
Cost of Deposits	0.79	0.67	0.58	0.48	0.41
Cost of other borrowings	1.35	1.50	1.78	1.79	1.79
Net interest margin - tax equivalent ⁽³⁾	3.19	2.98	3.12	3.00	3.12
Noninterest expense to average assets	2.21	1.67	1.71	1.60	1.82
Efficiency ratio ⁽⁴⁾	70.81	53.03	53.35	50.41	53.61
Non-GAAP core operating efficiency ratio (FTE) $^{(2)(4)}$	53.09	52.23	52.54	49.64	53.79
Noninterest bearing deposits to total deposits	17.43	16.79	15.30	15.73	18.80
Loans to deposits	102.53	99.67	94.61	89.25	97.28
Credit Quality Ratios:					
Allowance for loans losses to total loans	1.61%	1.70%	1.70%	1.65%	1.78%
Nonperforming assets to total assets	0.74	1.49	1.39	1.15	1.09
Nonperforming loans to total loans	0.86	1.78	1.71	1.48	1.33
Allowance for loans losses to nonperforming loans	188.55	95.18	98.98	112.10	133.79
Net charge-offs to average loans ⁽¹⁾	0.12	0.54	1.03	0.74	0.23
Capital Ratios:					
Total stockholders' equity to total assets	11.13%	11.22%	11.03%	10.48%	12.00%
Common equity tier 1 capital ratio	11.99	11.95	11.93	12.00	12.40
Tier 1 risk-based capital ratio	12.01	11.97	11.94	12.02	12.42
Total risk-based capital ratio	13.27	13.23	13.20	13.27	13.67
Tier 1 leverage ratio	10.75	10.85	10.93	10.51	10.81

(1) Interim periods are annualized.

(2) Represents a non-GAAP financial measure. See Non-GAAP Reconciliation slides at the end of this presentation for additional detail.

(3) Tax-exempt income is calculated on a tax-equivalent basis. Tax-exempt income includes municipal securities, which is exempt from federal taxation. A tax rate of 21% is used.

(4) Efficiency ratio is non-interest expense divided by the sum of net interest income and non-interest income

NON-GAAP RECONCILIATION (CONT.)



	For the Three Months Ended						
(Dollars in thousands)	June 30, 2020	September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021		
Non-GAAP Core Operating Income:							
Net Income (loss)	(\$7,356)	\$8,006	\$8,094	\$12,035	\$15,577		
Add: Goodwill Impairment ⁽¹⁾	7,397	0	0	0	0		
Add: Accelerated employee benefits	0	0	0	0	719		
Less: Tax effect ⁽²⁾	0	0	0	0	210		
Accelerated employee benefits, net of tax	0	0	0	0	509		
Less: BOLI settlement benefits ⁽¹⁾	0	0	0	0	1,841		
Non-GAAP core operating income	\$41	\$8,006	\$8,094	\$12,035	\$14,245		
Non-GAAP Core Operating Return on Average Assets:							
Net Income (loss)	(\$7,356)	\$8,006	\$8,094	\$12,035	\$15,577		
Non-GAAP core operating income	41	8,006	8,094	12,035	14,245		
Average Assets	5,441,513	5,486,252	5,523,196	5,798,167	5,673,638		
GAAP return on average assets ⁽²⁾	(0.54%)	0.58%	0.58%	0.84%	1.10%		
Non-GAAP core operating return on average assets ⁽²⁾	0.00%	0.58%	0.58%	0.84%	1.01%		
Non-GAAP Core Operating Return on Average Equity:							
Net Income (loss) available to common stockholders	(\$7,356)	\$8,006	\$8,094	\$12,035	\$15,577		
Non-GAAP core operating income	41	8.006	8.094	12.035	14,245		
available to common stockholders	41	8,000	8,094	12,035	14,245		
Average common equity	611,466	613,910	620,496	625,875	633,417		
Less: Average Goodwill and Intangible Assets	7,576	238	218	199	179		
Average Tangible Equity	603,890	613,672	620,278	625,676	633,238		
GAAP return on average common equity	(4.84%)	5.19%	5.19%	7.80%	9.86%		
Non-GAAP core return on average tangible common equity	0.03%	5.19%	5.19%	7.80%	9.02%		
Non-GAAP Core Operating Efficiency Ratio:							
Non-interest expense	\$31,010	\$23,011	\$23,732	\$22,818	\$25,813		
Less: Accelerated employee benefits	0	0	0	0	719		
Less: Goodwill Impairment	7,397	0	0	0	0		
Non-GAAP non-interest expense (numerator)	23,613	23,011	23,732	22,818	25,094		
Net interest income	41,157	39,327	41,537	41,117	42,328		
Tax-equivalent interest income	685	669	683	704	734		
Non-interest income	2,634	4,063	2,949	4,144	5,825		
Less: BOLI settlement benefits ⁽¹⁾	0	0	0	0	1,841		
Non-GAAP operating revenue (denominator)	44,476	44,059	45,169	45,965	47,046		
GAAP efficiency ratio	70.81%	53.03%	53.35%	50.41%	53.61%		
Non-GAAP core operating efficiency ratio (FTE)	53.09%	52.23%	52.54%	49.64%	53.34%		